

CoolSaverSM Terms and Conditions

By participating in the CoolSaver program I understand that this program is funded by CenterPoint Energy Houston Electric or Texas-New Mexico Power Company (TNMP) and implemented by program administrator, CLEARResult. Frontier Utilities was chosen as a participating Retail Electric Provider to offer the program to their customers.

By accepting this offer, Customer gives permission to Frontier Utilities to share customer's name, mailing address, email address and phone number with CLEARResult and with the recommended CoolSaver Participating Contractor. This information will be used solely for the purpose of scheduling the CoolSaver Tune-up and will not be used for other purposes. Customer understands and acknowledges that Frontier Utilities is not affiliated with CLEARResult and does not endorse or warrant products sold or services offered by CLEARResult.

Eligibility

- Must have central A/C or heat pump that is at least one year old and operating at the time of service.
- Must have individual A/C systems are no more than 5 tons for residential customers and 25 tons for commercial customers. (Commercial tune-ups are only available in CenterPoint Energy Houston Electric territory).
- If a residential customer, must reside in a single family home, duplex, townhome, or condominium. Apartments are not eligible.
- A CoolSaver A/C tune-up has not been performed in the past 5 years.
- Geothermal systems, window units, mini-splits and chillers are not eligible to participate.

The CoolSaver A/C tune-up is a \$120 value per HVAC unit and may not be redeemed for cash.

CLEARResult will recommend a contractor from the list of CoolSaver Participating Contractors. The Participating Contractor will perform the following:

- Measure indoor airflow and correct if needed
- Inspect filter and change or clean if dirty¹
- Clean outdoor condenser coils²
- Inspect indoor coil and clean if dirty²
- Inspect indoor blower and clean if dirty²
- Adjust refrigerant charge to manufacturer's specifications using a digital refrigerant analyzer³
- Provide additional recommendations that may improve the A/C's efficiency and performance

¹ Filter must be provided by or paid for by customer.

² The technician may not clean if it is already clean, inaccessible, or cleaning would cause damage.

³ If your A/C system requires one point of refrigerant or less, it will be provided at no cost. If your A/C system requires more than one pound of refrigerant, the technician will provide you an estimate.

LIMITATION OF LIABILITY: CUSTOMER AGREES THAT PARTICIPATING CONTRACTOR SERVICE TECHNICIANS WILL PERFORM ALL SERVICE WORK RELATED TO THE COOLSAVER PROGRAM AND THAT FRONTIER UTILITIES WILL HAVE NO LIABILITY TO CUSTOMER FOR SERVICES RENDERED BY SUCH TECHNICIANS. FRONTIER UTILITIES SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY FOR ENVIRONMENTAL, PERSONAL OR PROPERTY DAMAGES AND IN NO EVENT SHALL FRONTIER UTILITIES BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, CONSEQUENTIAL, PUNITIVE OR OTHER DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.